

## SOLUTION BRIEF

## CAPAONE DRIVERS



### DESCRIPTION

**CapaOne Drivers** makes updating drivers on endpoints in your enterprise easier than ever. The service supports more than 92% of the models of the biggest hardware manufacturers under five years old. You no longer need to download and integrate manufacturers' driver packages yourself when your company gets new hardware models. CapaOne Drivers takes care of this task - once and for all.

- **better security**
- **better functionality**
- **better performance**

### ADVANTAGES

Quick and easy support of new hardware models

- No need for vendor-specific driver update software
- Dashboard with information about which computer models are ready for new updates
- Automatic or manual driver updates - it's your choice. You decide, you can fully control how, when, and where you want the updates to be distributed
- Inventory with complete insight into computer models, hardware, and driver updates
- Logging of changes to ensure easier troubleshooting
- Identical driver versions for identical hardware, which makes troubleshooting easier
- Continuous update of drivers
- Access to specialist support at no extra charge

## KEY FEATURES

- **Insight** - With inventory and dashboard, you get all the information needed to start planning driver updates on all your endpoints.
- **Driver Update** - When endpoints are enrolled in the CapaOne Drivers solution, it is ready to be updated with the newest driver.
- **Set and Forget** - Workflows enable you to set up CapaOne Drivers with fully automated update procedures. You decide with the filter feature what must be updated and when by using the workflow.
- **Control** - To control all updates, you can also use CapaOne Drivers with manual procedures. Use the inventory, filters, and dashboard to find the endpoints you want to update and initiate the manual.
- **Windows 11** - Support for both Windows 10 and Windows 11.

## HOW IT WORKS

With **CapaOne Drivers**, we have developed an “engine” that continuously scans for the latest driver packages from the most prominent manufacturers - Lenovo, Dell, Microsoft, and HP. Manufacturers’ driver packages are downloaded and automatically converted into CapaOne Driver Packages.

The CapaOne Agent Collects information about the computer model, hardware, and drivers. All the information is used to match the computer model with the CapaOne Driver Pack.

When a match occurs, information is presented in the CapaOne Drivers Dashboard, and the inventory information is shown on the endpoint.

The CapaOne Driver Pack can be a rolled-out manual on selected endpoints, or you can build a workflow that initiates the update. When the update is initiated on an endpoint, the user is presented with a dialog where they can postpone the update. If accepted by the user, the drivers are downloaded to the endpoint, and the update of the drivers is started.

