CAPAONE

SOLUTION BRIEFS

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DESCRIPTION

CapaOne is CapaSystems' cloud-based platform focusing on all the daily IT disciplines that MUST be handled at ALL endpoints – without you necessarily having to be an expert in them all. Combine all the features from **AdminOnDemand**, **Updater** og **Reliability** in the complete package or select the individual products separately.

Supports ALL deployment products — including, for example, CapaInstaller, SCCM and Intune.

With CapaOne you will get:

• **INSIGHT:** Get insight into all the endpoints – show what's happening and highlight what needs attention here and now

• **ADMINISTRATION:** Administer all the endpoints – get a solution for everything found and highlighted during the scan

• **ANALISIS:** Analyse and report all the information collected from ALL the endpoints

AdminOnDemand

# SOLUTION BRIEF

CAPAONE ADMINONDEMAND

DESCRIPTION

CapaOne AdminOnDemand will help eliminate permanent administrative privileges for end users, and thereby secure the endpoints from unintended changes that could pose severe security risks.

End users can request administrative privileges with just one click. If the requested privileges are granted by the IT department, the end user is allowed to run elevated.

All activities and changes are monitored while the end user is running elevated using **AdminOnDemand**. Important information is displayed graphically on the web-based dashboard.

ADVANTAGES

• Protect all endpoints from changes that could lead to security risks

• Integrate the product in just a few minutes

• Easily control who can request administrative privileges

• Get a complete insight on all endpoint changes

• View important changes on the online dashboard

AdminOnDemand

... a part of CapaOne
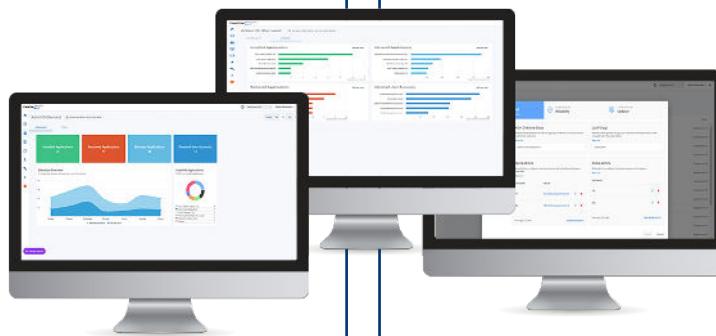
KEY FEATURES

- **User Account Elevation** - The core functionality of the product allows standard end users to install or uninstall applications and to start processes with administrative privileges (elevated)

- **Session Elevation** - Grants selected users local administrative privileges to their entire Windows session, within a specified period of time

- **Premium User Experience** - The product is integrated directly into the context menu. All your end users need to do is to right click a file and select "Run as AdminOnDemand"

- **User Activity Monitoring** - All activities are logged while the end user has administrative privileges. The most important activities are nicely presented on the webbased dashbord

- **Easy Implementation** - All you need to get started is to install the CapaOne Agent and configure the product. You will be up and running in less than 10 minutes

- **Flexible Validation Types** - The product can be integrated with Active Directory or you can choose to use cloud based validation or a combination of both. Cloud validation supports granular control, by mapping specific end users with specific devices.

- **Process Elevation Rules** - End users can be allowed or denied to start specific processes with elevated privileges. It significantly increases the security.

- **Cached Configuration** - The active configuration is automatically cached on the endpoints. Thus the product also works when the end users are offline.

- **Branding** - The text and information that is presented to the end users can be customized or completely disabled.

WHY

Sometimes end users need to perform a task that requires administrative privileges, and they cannot wait for the IT department to handle each case.

AdminOnDemand provides value for both your IT employees and your end users, because the IT department can predefine where each end user is provided with administrative privileges.

To run a process elevated, the end user just has to right-click on a process and select "Run as AdminOnDemand"

AdminOnDemand supports all deployment products - including CapaInstaller, SCCM and Intune.

Get **High quality software and support:** Technical support is offered in danish and english by our own experts. The product is designed and developed in Denmark by developers from CapaSystems A/S.

CapaSystems

...because time matters

CapaSystems A/S
Roskildevej 342C
DK-2630 Taastrup

(+45) 70 10 70 55
sales@capasystems.com

SOLUTION BRIEF

CAPAONE RELIABILITY

DESCRIPTION

CapaOne Reliability measurements, which are provided in a simple and clear UI, are directly connected to what the user experiences here and now.

They are based on the well-known reliability value from Windows — where Reliability from CapaSystems excels by gathering ALL reliability values for all computers at the company, producing a full overview.

The management can directly read off stability measurements and thus see how well the end-users PCs run and if there are sites that need extra attention.

Technicians can use Reliability to troubleshoot and find solutions to possible challenges: if there are applications that hang or fail, challenges with your drivers or if Windows does not properly shut down, etc.

Reliability constantly supplies a full overview in simple graphs and diagrams support all deployment products — including, for example, CapaInstaller, SCCM, or Intune.

ADVANTAGES

• Get a full overview of the complete IT installation

• Follow how stable the users' PCs are

• Get "the State of the Kingdom" displayed in clear UI

• Follow how stable the used software is

• Get an overview of the Citrix performance across the server farm

• See the consequence of a Change

• The technician can find solutions to challenges

• See ALL faults in ALL computers

Reliability
... a part of CapaOne

KEY FEATURES

• **Spend less time troubleshooting -** See and find the reliability issues with the reliability index score for faster troubleshooting

• **Get insights -** See all your endpoints from a birds-eye perspective and, in seconds, reveals endpoints where the user has problems with reliability

• **Find and conclude -** When seeing reliability issues, you can find similarities by searching all endpoints for similar problems

• **Deep dive -** All events from endpoints with adherent to reliability have been collected, so you have more data for deep inspection to find the right cause

• **Inventory -** A complete inventory is collected from endpoints, so you have all the information needed to find common issues based on hardware or software

• **High quality software and support** - Technical support is offered in danish and english by our own experts. The product is designed and developed in Denmark by developers from CapaSystems A/S.

HOW IT WORKS

High productiveness is vital for all companies.

End users can work without interruptions by poor application or OS performance, which is an essential part of achieving this.

With **Reliability**, you get insight into the end-user workspace's performance and the power to pinpoint where to optimize.

By using Reliability you can easily correct potential issues and thereby ensure happy and productive endusers.

Pinpointing anomalies and security threads
- anything out of the ordinary
- abnormal behaviours

CapaOne Updater
www.capasystems.com

SOLUTION BRIEF

CAPAONE UPDATER

DESCRIPTION

CapaOne Updater makes it easy to be compliant with Third-Party programme updates available.

Ensures that all software are protected from known vulnerabilities by installing applicable vendor-supplied security patches.

Updater, like Reliability and AdminOnDemand, is a product developed by CapaSystems, based on CapaOne.

With our **Updater**, you will get third-party programme updates automatically. The agent scans all the endpoints and shows which updates are missing with clear dashboard overviews, and with a single click these will be fixed – unless one sets **Updater** to do it automatically as soon as new versions become available."

ADVANTAGES

• Simple Insight into missing Programme Updates

• Manage Programme updates with a secure staged approach

• Get Insight about all missing updates with Dashboards

• Getting endpoints closer to ISS DSS compliancy

Updater
... a part of CapaOne

KEY FEATURES

- **Spend less time patching -** Spend minutes per month patching all your endpoints by automating with workflow

- **Get insights and control -** Updater gives you all you need to get insights and manage third-party software updates on your endpoints

- **Scan for updates -** Automatically scan all your endpoints for missing updates

- **First-time Install -** Need the software on an endpoint - no problem, you can install the third-party software even though the software is not installed

- **Find and manage by filters -** With filters, all endpoints can be managed by selected values from the inventory

- **High quality software and support** - Technical support is offered in danish and english by our own experts. The product is designed and developed in Denmark by developers from CapaSystems A/S.

HOW IT WORKS

Patching third-party software applications keeps your devices safe from dangerous vulnerabilities and attacks.

Third-party applications are now responsible for the vast majority of compromises. So when it comes to running third-party programmes, businesses must be on guard.

But many are not.

A proactive Patch Management approach provides network security while preventing exploits, ransomware, and other threats.

Updater supports all deployment products - including CapaInstaller, SCCM and Intune.