Reliability
... a part of CapaOne

CapaOne Reliability
www.capasystems.com

SOLUTION BRIEF

CAPAONE RELIABILITY

DESCRIPTION

CapaOne Reliability measurements, which are provided in a simple and clear UI, are directly connected to what the user experiences here and now.

They are based on the well-known reliability value from Windows — where Reliability from CapaSystems excels by gathering ALL reliability values for all computers at the company, producing a full overview.

The management can directly read off stability measurements and thus see how well the end-users PCs run and if there are sites that need extra attention.

Technicians can use Reliability to troubleshoot and find solutions to possible challenges: if there are applications that hang or fail, challenges with your drivers or if Windows does not properly shut down, etc.

Reliability constantly supplies a full overview in simple graphs and diagrams support all deployment products — including, for example, CapaInstaller, SCCM, or Intune.

ADVANTAGES

• Get a full overview of the complete IT installation

• Follow how stable the users' PCs are

• Get "the State of the Kingdom" displayed in clear UI

• Follow how stable the used software is

• Get an overview of the Citrix performance across the server farm

• See the consequence of a Change

• The technician can find solutions to challenges

• See ALL faults in ALL computers

CapaSystems
...because time matters

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KEY FEATURES

• **Spend less time troubleshooting -** See and find the reliability issues with the reliability index score for faster troubleshooting

• **Get insights -** See all your endpoints from a birds-eye perspective and, in seconds, reveals endpoints where the user has problems with reliability

• **Find and conclude -** When seeing reliability issues, you can find similarities by searching all endpoints for similar problems

• **Deep dive -** All events from endpoints with adherent to reliability have been collected, so you have more data for deep inspection to find the right cause

• **Inventory -** A complete inventory is collected from endpoints, so you have all the information needed to find common issues based on hardware or software

• **High quality software and support** - Technical support is offered in danish and english by our own experts.The product is designed and developed in Denmark by developers from CapaSystems A/S.

HOW IT WORKS

High productiveness is vital for all companies.

End users can work without interruptions by poor application or OS performance, which is an essential part of achieving this.

With **Reliability**, you get insight into the end-user workspace's performance and the power to pinpoint where to optimize.

By using Reliability you can easily correct potential issues and thereby ensure happy and productive endusers.

Pinpointing anomalies and security threads
- anything out of the ordinary
- abnormal behaviours