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Ulrik Jørgensen,  
IT Manager

## When ambitions are high and time is short

**Drastic growth in the number of clients made it difficult for the Air Force Training Centre to cope with the situation, until Capalnstaller appeared and became an important co-player**

3,500 trainees and participants, who are offered 91 different educations. 22 classrooms scattered in an area equivalent to 2,575 football fields – or 26 square metres.

These are facts about the Air Force Training Centre (AFTC), which is placed in Flyvestation Karup, Central Jutland. Another fact is that before Capalnstaller became part of the tool box of the IT-department, the IT-employees in AFTC were under a lot of time pressure in connection with transportation from one classroom to another. Also reinstallations and general IT maintenance of the large number of computers were tremendously time consuming.

### 3 SUPPLIERS IN PLAY

- As the number of clients increased, I realised that we needed to automate some of the tasks in connection with updating of our computers. We needed a tool, which was able to deploy OS and other software, support WOL and report to AD and also had an easy og clear dashboard, IT Manager Ulrik Jørgensen, AFTC, explains.

AFTC chose 3 suppliers: CapaSystems, Acronis and Symantec, who got the chance to present their solutions.

- The price, compared to the efficiency we were offered, made CapaSystems a winner, Ulrik Jørgensen says.

## CHALLENGE

AFTC had a heavy time pressure in connection with transport from one location to another, reinstallations and general IT maintenance.

The IT department needed to automate some of these tasks. They wanted a tool to deploy OS and software, support WOL and report to AD. Also this tool should have an easy and clear dashboard.

## SOLUTION

Capalnstaller makes it possible to have a simple, efficient central administration of Microsoft Windows based computers. Capalnstaller has reduced costs in connection with installation, deployment and maintenance. Furthermore, the Asset Management module has facilitated a simple and effective administration of software, user- and hardware inventory, which are automatically collected from both computers and users.

## BETTER AND MORE INTUITIVE

The IT department of AFTC manages approximately 900 computers, of which 400 are equipped with Capalnstaller. These computers are reinstalled 2-4 times each year and Capalnstaller plays an important role in this connection. Software is updated, packages are maintained, installations and deployments take place – all this is managed from one location without the need to visit each individual class room.

If you ask the IT employees at AFTC to describe Capalnstaller, they use words like intuitive, high functionality, stable and great, graphic details.

- The daily tasks have changed. We have achieved an overview and surplus to teach new end users, replace computers and monitors, network and servers. Now, we have sufficient time to do preventive work. Every Tuesday we make an IT ward round, in which IT supporters visit various locations and ask if the end users are satisfied with their computer. This custom is correcting minor problems and prevents them from getting bigger, the IT manager explains with a twinkle in his eye.

Ulrik Jørgensen estimates that Capalnstaller has released AFTC for one employee's work and the economic gain is supported even more by the overview given by the Asset Management module in relation to software, hardware and licences.

- We have a goal to be trendsetting as to IT functionality and solutions within the Danish Air Force and we believe, that we are able to reach that goal now.

### About Air Force Training Centre

The Training Centre is educating all national servicemen, privates and sergeants, and reserve officers to the work in the Air Force.

Furthermore, the Training Centre offers course activities, for instance continuation and further training of the Air Force staff and mission related education in connection with dispatch of Air Force units to international operations.

*CapaSystems is a Danish owned software company that helps IT departments all over the world ensure that their users get the most out of their IT devices. We do that by developing software solutions that provide overviews and help automate and standardize IT infrastructures and end users' IT tools.*

*CapaSystems is behind the development of software solutions Capalnstaller, PerformanceGuard and the cloud solution CapaOne and currently employs +30 employees located in Taastrup and Skanderborg. CapaSystems' solutions are used in a large number of Danish and international companies.*

