Intuitive tool gives Sorø
both a comprehensive view and security

Photo: Holbergteatret

CapaInstaller MDM (Mobile Device Management) has given the IT department at Sorø Municipality the comprehensive view of its mobile units, which the Municipality was looking for. The users save time, everything has become easier, and the organisation has therefore become much more efficient, says the IT Operations Manager.

> "I am sure we are not the only company that has tried a large number of systems before finding the tool that works. For us, it is all about having a comprehensive view and full control of security in regards to how we handle the mobile units, and these are some of the benefits CapaInstaller MDM has given us."
>
> IT OPERATION MANAGER
> LONE NAMYSLO
> SORØ MUNICIPALITY

"I am sure we are not the only company that has tried a large number of systems before finding the tool that works. For us, it is all about having a comprehensive view and full control of security in regards to how we handle the mobile units, and these are some of the benefits CapaInstaller MDM has given us."

So says IT Operations Manager Lone Namyslo from Sorø Municipality, who in the spring of 2016 together with her team decided to replace AirWatch with CapaInstaller MDM.
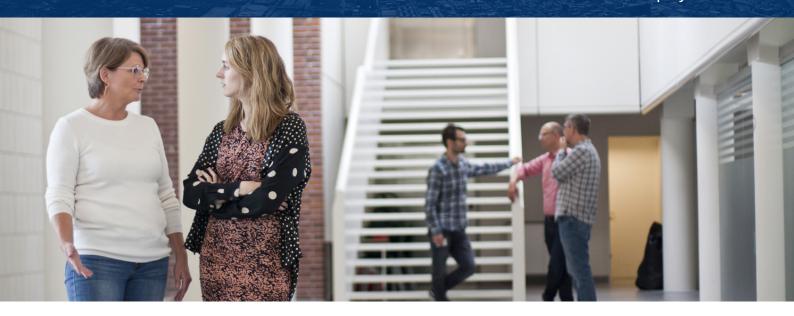
"We have been using CapaInstaller from CapaSystems for a long time to manage our stationary computers, and we have been very satisfied with this collaboration. It is intuitive and easy to handle. It was therefore logical for us to check out CapaInstaller MDM, as we had never really been happy with the hosted version we had from the other supplier," Lone Namyslo continues and emphasises that she also couldn't ignore the financial gain, which the replacement represented.

EASY TO UNDERSTAND
The first step was nevertheless to find out whether CapaInstaller MDM was actually able to do what Sorø Municipality needed, and this soon became evident.

"A consultant came to our premises and installed CapaInstaller MDM, and since then we haven't actually needed any help. It was easy to both implement and understand," says IT Support Manager Rikke Bentzen, who explains that it has been much easier for Support to have a single solution handling all devices:

SAVE TIME
CapaInstaller MDM allows you to support all devices and operating systems from a central point.

This gives you:

✓ faster ROI thanks to lower overall costs
✓ automation of manual processes
✓ less time spent on roll-outs and updates
✓ complete control of computers and devices regardless of platform

"The same principles apply throughout, and the transition was easy. Support felt that AirWatch was difficult to figure out, as the system was capable of much more than what we really needed."

A FLEXIBLE AND HONEST SUPPLIER
Sorø Municipality explained quite early in the process that they wanted to use VPP (Apple Volume Purchase Program) – a functionality which at that stage was not yet a fully developed feature in CapaInstaller MDM.

"CapaSystems was not quite ready with VPP to begin with, but it was soon developed, and it was made available to us before the actual release, so that we could roll out a new eldercare system on time. From the very beginning, it was made quite clear to us what CapaInstaller MDM could do and what it couldn't do, and that is something we have really appreciated. We equally appreciate the flexibility we encounter; the possibility of providing input directly to the development department, and the fact that it is easy for us to contact and communicate with CapaSystems Support," Lone Namyslo concludes.

FACTS ABOUT SORØ KOMMUNE:
- Number of inhabitants: 7,866 (2016)
- Area: 311 square kilometres
- In 2015-2016, Sorø Municipality took part in a large IT user survey carried out by IT Optima. Benchmarked against other municipalities, Sorø was judged to be the best, both in the user survey and in terms of IT operation.
- Since July 2009, Sorø Municipality has been using CapaInstaller to manage its stationary units. In spring 2016, Sorø Municipality decided to replace AirWatch with CapaInstaller MDM and now manages all devices with the help of CapaInstaller.

CapaSystems is a Danish software and consultancy company, which since 1996 has focused on creating software solutions that provide a better overview, reduce costs, improve end user satisfaction and give our clients increased flexibility. CapaSystems achieves this by offering expertise and smart technology that can maximise the potential in our customers' IT systems. At CapaSystems you can be sure of getting a solution that meets your needs.

CapaSystems is behind the development of the two software solutions CapaInstaller and PerformanceGuard and today employs 50+ employees located in Taastrup and Skanderborg, respectively. Solutions from CapaSystems are used in a large number of Danish and international companies.