



”Capalnstaller executes many IT tasks for us. The solution is flexible and intuitive - in other words easy to get off with to a good start.”

*Søren D. Nielsen,
System Administrator,
NIRAS*

NIRAS is saving money on operation

With more than 1,300 employees around the world NIRAS is one of the few big, Danish consultancy companies. With so many end users scattered over a large number of locations a flexible and easy desktop management solution is a necessity

System Administrator, Søren Dahl Nielsen, is responsible for the administration of NIRAS' Scandinavian locations. As the tasks of managing the end users/network were increasing in numbers and complexity, he realised that the present management solution used in NIRAS was much too inadequate. Consequently, he made a specification requirement of 18 points and forwarded it to interested suppliers.

ONLY CAPASYSTEMS MET THE REQUIREMENTS

NIRAS chose two suppliers, who were invited for a presentation of their solution. At this occasion, CapaSystems made an good impression on Søren Dahl Nielsen:

- Actually, CapaSystems had prepared themselves for all the requirements, which was not the case with the other supplier. They explained how Capalnstaller was the right solution to the tasks, which we wanted to be executed. Afterwards, practice has shown that the solution actually works!

By using Capalnstaller NIRAS has created an overview of all software and is in the process of updating all computers with the newest application versions.

LOGICAL CONSTRUCTION - EASY TO WORK WITH

NIRAS chose Capalnstaller and Søren Dahl Nielsen explains what decided the matter:

- Capalnstaller is clear and easy to work with. It simply works! We could start using it instantly, which was very important for us. According to Søren Dahl Nielsen, Capalnstaller is constructed in a way that allows individual adjustments, which has been useful for NIRAS.





COMPLETE OVERVIEW OF SOFTWARE

One of Søren Dahl Nielsen's requirements was to create an overview of the software on all computers in NIRAS. In this connection the Asset Management module in Capalnstaller was perfect. He is now able to catalogue all soft- and hardware and also create an overview of software that need to be updated.

- Now I am able to see all software versions of the individual computers. Particularly, I often use the dynamic groups. I simply create the group and run a job. Then it works! As I have the possibility of synchronising, I know that it is the same version on all containers.

According to Søren Dahl Nielsen the improved overview facilitates the management of the applications. Deployment of heavy applications also runs smoothly with Capalnstaller. Both AutoCAD, Microsoft Office-packages and Service packs from Microsoft have been deployed with Capalnstaller.

SAVING TIME AND MONEY

Earlier, when an update was made over the network, the IT department actually did not know if this update reached its destination. They only could wait for someone to call with an error message.

- With Capalnstaller this happens only very rarely. And in case it happens, it is easy to re-install. Consequently, we have saved a lot of time, Søren Dahl Nielsen says.

Furthermore, he points out Package Creator, a tool of Capalnstaller that makes it very easy to make packages. Also this tool saves the IT department a lot of time and trouble.

About NIRAS: NIRAS is an international, multidisciplinary consultancy company with over 1,300 employees. Their business is to provide impartial consultancy in a variety of fields such as construction and infrastructure, public utilities, environmental and natural resources, climate change and energy, planning, and development consulting. Their domestic market is the Baltic region, where they work from companies in Denmark, Sweden, Finland, Poland, Estonia, Russia and Ukraine. They have completed projects in over 180 countries and, to support their international projects, they have companies and offices in a number of countries in Europe, Asia and Africa. NIRAS was founded in 1956 and in 2010 the company had a turnover of more than DKK 1 billion.

About CapaSystems:

Software Solutions for Computer & Device Management, Performance Monitoring and end-user satisfaction: At CapaSystems we are dedicated to creating a future where smart technologies will eliminate all manual processes. We do this by providing expertise and smart, proprietary software that unleashes the full potential of our customers' IT-operation. CapaSystems is a Danish software vendor established in March 1996. Today we have customers worldwide and strong partner channels in Scandinavia, Central & Eastern Europe, the USA and the Middle East.